



COLOR HAS MET ITS MATCH

IMS 3.0
Ink Management
System

FREQUENTLY
ASKED QUESTIONS



IMS 3.0 FAQ GUIDE

Find answers to the most commonly asked questions about our IMS 3.0 ink management software.

What color systems are supported by IMS 3.0?

- Wilflex™ Epic MX, Epic PC Express, Epic EQualizer, Epic Rio
- Rutland™ NPT M3, NPT C3
- Zodiac™ Aquarius, Libra and Taurus
- Union Ink™ Mixopaque and Unimatch
- Printop™ TXP PC Atomix and TXP PD Atomix

How can I access IMS 3.0?

In order to access IMS 3.0, you must have an internet or hot spot connection. The concept of cloud computing focuses on maximizing the effectiveness of shared resources. With IMS 3.0 and an internet line, multiple users can access their private data to retrieve formulas or update their custom data.

Microsoft Azure™ supports the IMS 3.0 cloud services.

What operating system does IMS 3.0 support?

IMS 3.0 is currently available on the Windows™ platform only.

Is there a user guide available?

Yes, after installing the new IMS 3.0, refer to the Help section for a complete operating instructional manual.

Can I convert my data from older versions of IMS 3.0?

Yes. We developed a utility tool to assist in this transition. The tool will export all data from the old database and import directly into IMS 3.0.

How can I access technical support?

The IMS 3.0 User Manual may be found online by clicking the information icon in the upper right corner of any object within the IMS 3.0 application. The manual can be used online, downloaded or printed locally. Please report all error messages or malfunctions to our [Technical Service](#) team.

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